

# End-user Manual for Softwin 3

Revision number - 02.00

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## 1. SCOPE

This document contains information of how to do end-user functions on Softwin3 software which will include the following:

1. Basic operators functions
2. How to startup Softwin 3 software.
3. How to logon/logoff from the system.
4. How to open the activity screen.
5. How to silence an alarm.
6. How to check the status of equipment on system.
7. How to add/change a card on the system.

8. How drawings work.

## 2.GENERAL

SCS\_Client is the general Building management module for the Softcon SoftWin3 range of programs. It performs Access control, input monitoring and output control via field control panels. It can be installed and run on many PCs as required and requires a link to the program SCS\_Server that interfaces to the system databases.

The SCS\_Client application links to the SCS\_Server application which in turn interfaces with the Softcon softwin3 databases

## 3.BASIC OPERATORS FUNCTIONS

### 1. FILE MENU

A menu is a list of commands that is displayed when you click a menu name. Some of these commands have images next to them so you can quickly associate the command with the image. Most menus are located on the menu bar (menu bar: The horizontal bar below the title bar that contains the names of menus.)

See Figure 1.

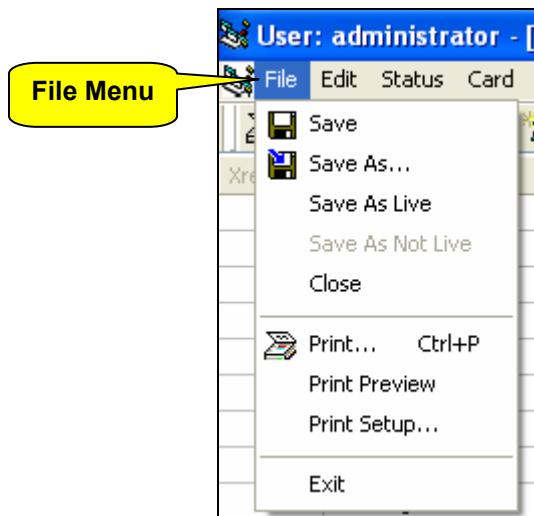
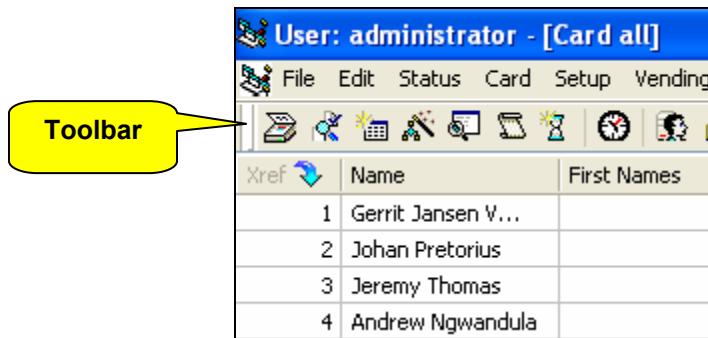


Figure 1: Menu bar

### 2. TOOLBAR

A toolbar is the bar just underneath the file menu which is at the top of the screen. Toolbars can contain buttons, menus, or a combination of both. See Figure 2



**Figure 2: Toolbar**

Softwin 3 has its own custom toolbar. See Figure 3. Each of these buttons has its own function.



**Figure 3: Toolbar buttons**

The following is the common toolbar buttons that you will use:

- - Print information on the currently displayed window.
- - Check the status of certain equipment and data on the system. The following status editors available, with data that can be displayed, are:
  - **Cards:** Status of the cards, Enabled or Disabled.
  - **Cards on-site:** Cards currently on site.
  - **Controllers:** Check if controllers are on-line or off-line
  - **Muxes:** Name and status of muxes, on-line or off-line.
  - **Readers:** Last card name and reference.
  - **Counters:** Counter information
  - **Inputs:** Input levels and operational states
  - **Outputs:** Output levels and operational states
- - Display a list of all the card editors, use this list to open the card window.
- - Display a list of the activities, choose **main activity** to view all the activity on the system. Main activity displays all events, with **red** for alarm, **blue** for Access events, **turquoise** for input events and all other events in **black**.
- - Log off current user and log on new user.
- - When events occur that are set for alarm, the PC buzzer sounds, if the buzzer is set for that PC. When the buzzer sounds the displayed icon is depressed. By clicking on the button, the beeper is silenced.
- - Tile Horizontally

-  - Cascade
-  - Tile Vertically

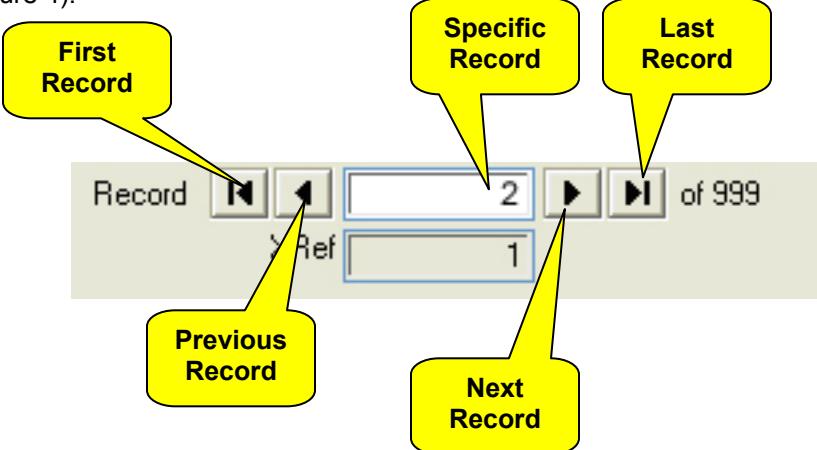
### 3. SORTING

-  - Ascending
-  - Descending

When a list is displayed, the data is sorted alpha-numerically via one (or more) columns that displays the arrow icon  or . Clicking on the column description selects that column as the sort column and clicking on the ascending icon changes the sort to descending (and visa versa).

### 4. RECORDS SELECTOR

To move from one record to the next, or from beginning to end, or to a specific record use the record selector (see figure 4).



**Figure 4: Record Selector**

To move to the first record, click on the first record button. To move to the last record, click on the last record button. To get a specific record, type the record number in the white space and press enter on the keyboard.

### 5. SERVER STATUS

To check if the server is running, you will find an icon displaying the status of the server in the taskbar. Green = running. Yellow = Starting up. Red = Stop.  
(See figure 5)

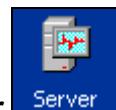


**Figure 5: Server Status**

## 4. HOW TO STARTUP SOFTWIN 3



Client



Server



Start

Softwin 3 consist of two parts, **SCS-Client** and **SCS-Server** and then **SCS-Client** on startup.

### 1. To Start Softwin3

Click on start, move your mouse pointer to **Programs**, and click, move your mouse pointer to **Softwin 3** and click, move your mouse pointer to **SCS-Start** and click. (**START > (ALL) PROGRAMS -> SOFTWIN3 -> SCS-START**). Softcon server and client will startup automatically (see figure 7).

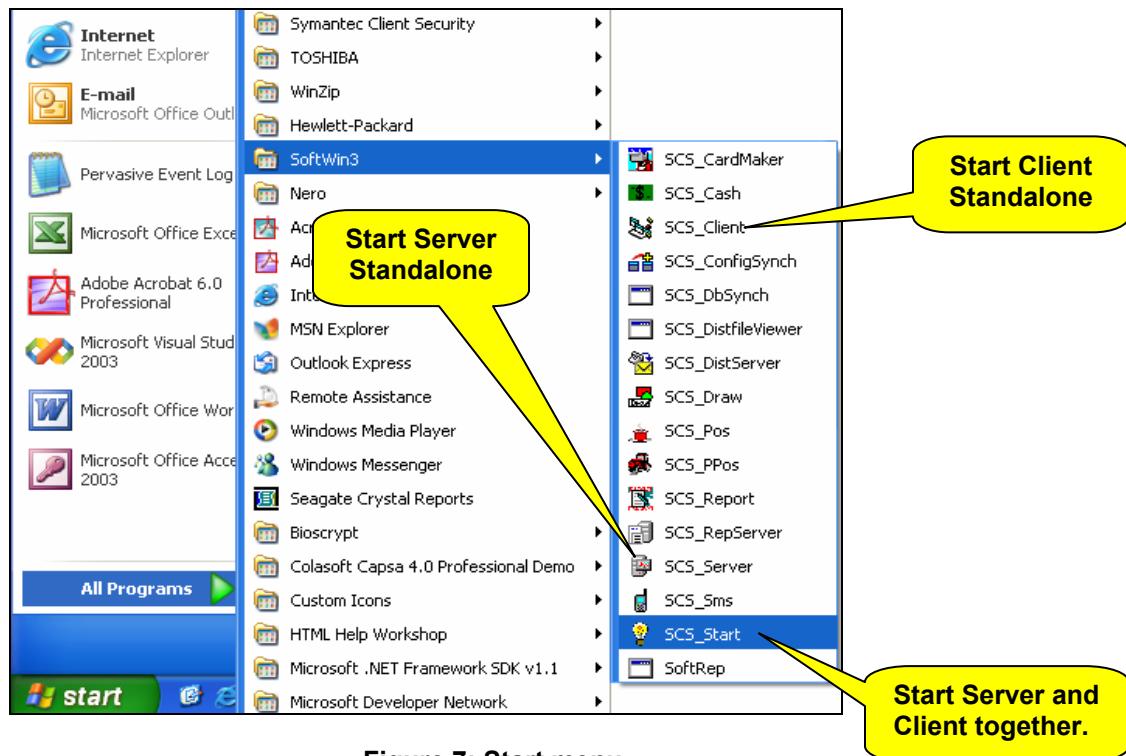
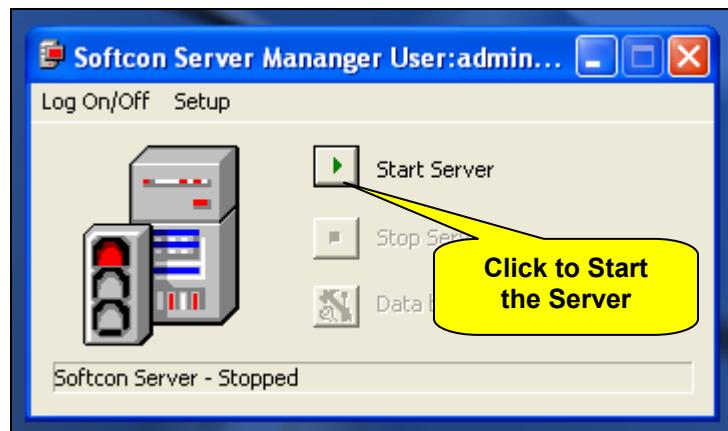


Figure 7: Start menu

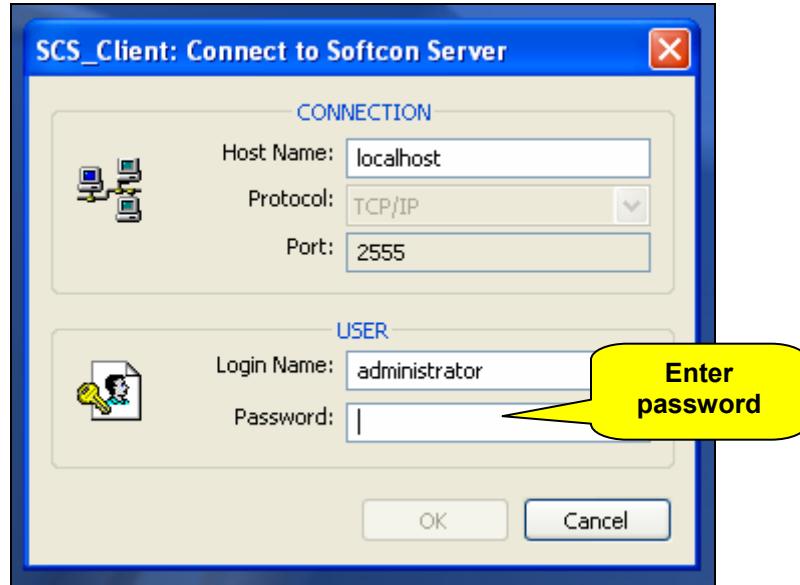
### 2. ALTERNATIVES

If you only want to start-up the server alone (see figure 7), you need to click the SCS-Server icon. Depending on your settings the server will start automatically or you need to click the **start server** button (see figure 8).



**Figure 8: Start Server**

If you want to start-up the SCS-Client (see figure 7), you need to click SCS-Client icon. Depending on your settings the SCS-Client will start-up without asking for a password, or you need to enter a password and username (see figure 9) and then click on the **OK** button.



**Figure 9: Login Name & Password**

## 5. HOW TO LOG-ON/OFF FROM THE SYSTEM

To change the logged on user, click on the logon/logoff button on the toolbar (see figure 3) To logoff from the system click the **Log Off** button on the **Logon/off** window (see figure 10) this will log on the default user. To log on to the system enter a new **Login Name** and **Password**, and click the **OK** button (see figure 8).



**Figure 10: Logon/off**

## 6. HOW TO OPEN THE ACTIVITY SCREEN

### 1. OPEN ACTIVITY VIA TOOLBAR

To open the activity window click on the icon  (see figure 3) or click on the file menu **Tools** and then click on **Activity**.

All activities are “live” – meaning as they happen you will see it on the screen.  
The following window will open, displaying all the current activities (see figure 11).

User: administrator - [Main Activity <<RUNNING>>]										
Date/Time	Type	Description	Status	Card	Card number	Employ	Holder	First Name	V Name	
2004/10/12 09:13:45	System	localhost	User log-on	1		1	zEmpl...	Gerrit Ja...		
2004/10/12 09:24:56	Reader	Reception In	Entered	1		1	zEmpl...	Gerrit Ja...		
2004/10/12 09:24:56	Reader	Reception In	APB error	1		1	zEmpl...	Gerrit Ja...		
2004/10/12 09:24:57	System	localhost	Buzzer on	1		1	zEmpl...	Gerrit Ja...		
2004/10/12 09:24:56	Reader	Reception Out	Entered	1		1	zEmpl...	Gerrit Ja...		
2004/10/12 09:24:58	Input	CR_01 AC_1	Level changed	0						Open
2004/10/12 09:24:58	Input	CR_01 AC_2	Level changed	0						Open
2004/10/12 09:24:59	Input	CR_01 AC_1	Level changed	0						Illegal open
2004/10/12 09:24:59	System	localhost	Buzzer on	1		1	zEmpl...	Gerrit Ja...		
2004/10/12 09:24:59	Input	CR_01 AC_2	Level changed	0						Illegal Open
2004/10/12 09:24:59	System	localhost	Buzzer on	1		1	zEmpl...	Gerrit Ja...		
2004/10/12 09:25:00	Input	CR_01 AC_1	Level changed	0						Open too long
2004/10/12 09:25:00	System	localhost	Buzzer on	1		1	zEmpl...	Gerrit Ja...		
2004/10/12 09:25:00	Input	CR_01 AC_2	Level changed	0						Open too long
2004/10/12 09:25:00	System	localhost	Buzzer on	1		1	zEmpl...	Gerrit Ja...		
2004/10/12 09:25:01	Input	CR_01 AC_1	Level changed	0						Not opened
2004/10/12 09:25:01	System	localhost	Buzzer on	1		1	zEmpl...	Gerrit Ja...		
2004/10/12 09:25:01	Input	CR_01 AC_2	Level changed	0						Not Opened
2004/10/12 09:25:01	System	localhost	Buzzer on	1		1	zEmpl...	Gerrit Ja...		
2004/10/12 09:25:04	Input	CR_01 Input 7	Level changed	0						Closed
2004/10/12 09:25:04	Input	CR_01 Input 7	Level changed	0						Open
2004/10/12 09:25:05	Input	CR_01 Input 8	Level changed	0						Closed
2004/10/12 09:25:05	Input	CR_01 Input 8	Level changed	0						Open

Figure 11: Main Activity

### 2. SHOW ACTIVITY WINDOW VIA WINDOWS MENU - IF ALREADY OPEN

If the activity window is already open but hidden away by the other windows, go to window, and click on **Main Activity** (see figure 12).

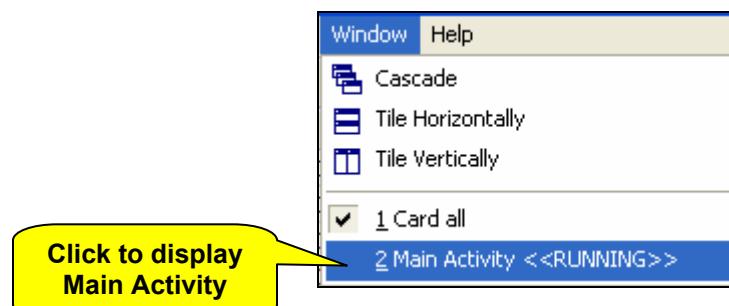


Figure 12: Main Activity

## 7. HOW TO SILENCE AN ALARM

When events occur that are set for alarms, the PC buzzer is sounds if the beeper is set for that PC. When the buzzer sounds the icon is depressed.  By clicking on the button, the buzzer is silenced.

## 8. HOW TO CHECK THE STATUS OF EQUIPMENT ON THE SYSTEM

To open the Status Editor click  the icon, or go to the file menu (see figure 13).

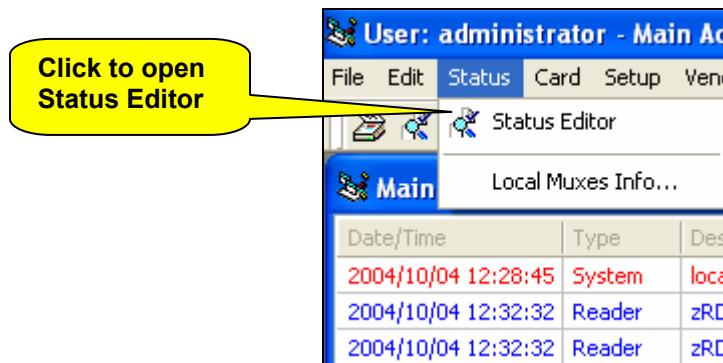


Figure 13: Status Editor

The status group displays the status of the system via **list editors** (see figure 14), and is generally used by the operator to see the status of the system.

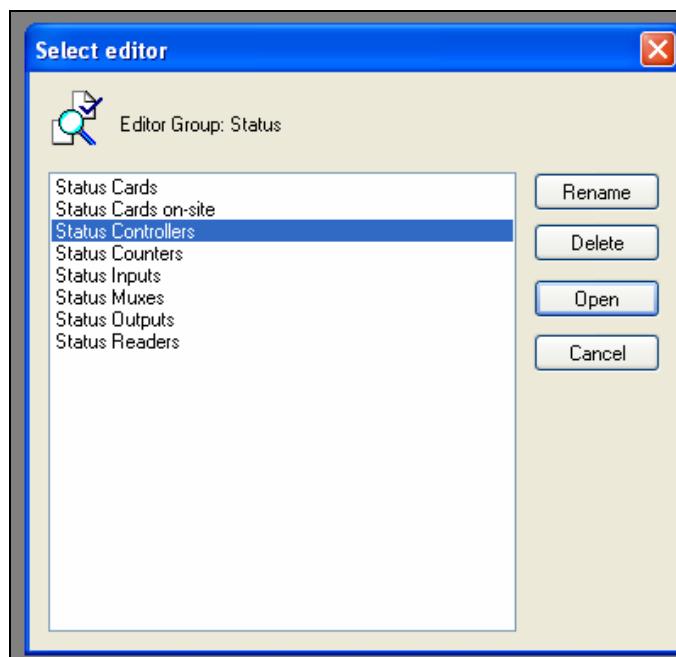
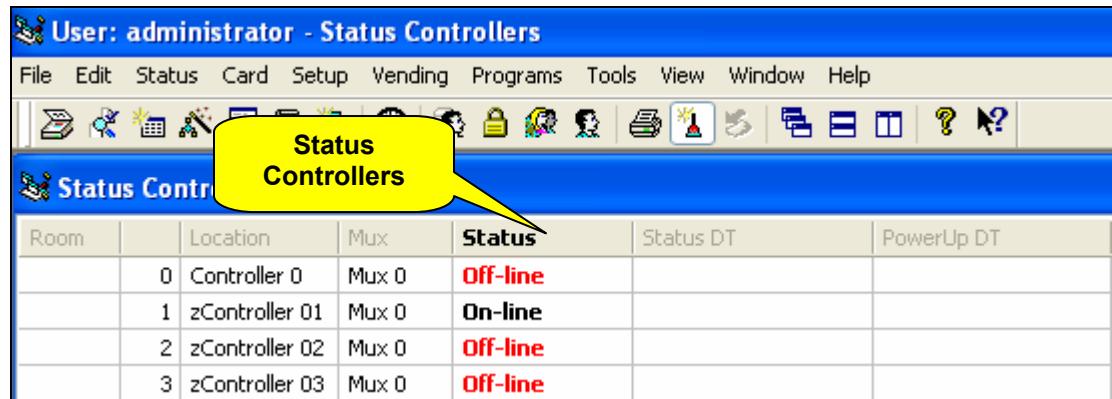


Figure 14: List Editor

### 1. STATUS CONTROLLERS

The most common list editor you are going to use is **Status Controllers** (see Figure 14). To open the **Status Controllers** double click on **Status Controllers** or click on **Status Controllers** and then click **Open** (See figure 14). The **Status Controllers** window is displayed (see figure 15). The status can be on-line or off-line. On-line – there is communication between the controller and the PC access control software. Off-line – there is one communication between the access control software PC and controllers.



Room	Location	Mux	Status	Status DT	PowerUp DT
0	Controller 0	Mux 0	Off-line		
1	zController 01	Mux 0	On-line		
2	zController 02	Mux 0	Off-line		
3	zController 03	Mux 0	Off-line		

Figure 15: Status Controllers

## 2. LOCAL MUX INFO

A mux card is used to send and receive information to and from the controller. You can check the status of the local mux via local muxes info. Local muxes info is available by selecting status, local muxes info.

**Name** is the description given to the card.

The **Version** of the program installed in the mux card is read automatically when SCS\_Client starts running.

When communication (comms) with the mux card is correct a green icon indicates on-line, a red icon indicates off-line (see figure 16), i.e. comms is faulty. Mux cards continuously poll the controllers for data. Should a controller not respond, an off-line message is generated and polling of that controller is terminated. All off-line controllers are automatically re-polled in a 5-minute cycle. Communication with an off-line controller is established, an on-line messages is generated.



Name	Version	Status	Out	Nack
Pc1-Mux1	RTC	Off-line	0	0

Figure 16: Local Mux Info

## 9. HOW TO EDIT A CARD

To open the Card Editor click  the icon, or click **Card** and the click on **Card Editor**.

The card menu provides card information via List editors. Lists provided as default are:

**Card Admin:** Displays data generally edited by Admin staff.

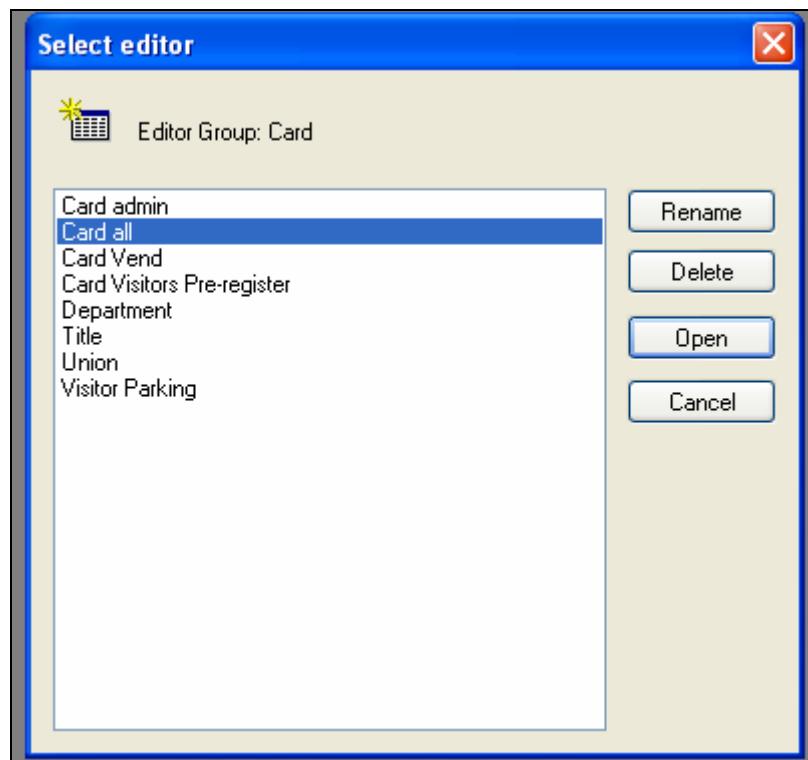
**Card All:** Displays all card data.

**Card Vend:** Displays vending data generally edited by Vending/canteen staff.

**Card Visitors Pre-register:** Displays data of pre-registered visitor (activated in future versions).

**Card Visitor Parking:** Displays data of parking bays (activated in future versions).

(see figure 17)



**Figure 17: Card List Editors**

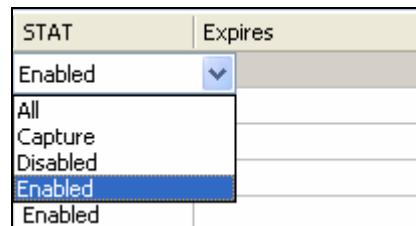
To open the card database, double click on **Card Admin** on **Card Admin** click on the **Open** button. The following screen will be displayed (see figure 18)

The screenshot shows a Windows desktop environment with a specific application window titled 'User: administrator - [Card admin]'. The main area displays a grid of card information with columns: Status, Card, Name, First Name, Title, Area Group, Company, Department, ID Number, Employ Number, and Phone. A secondary window titled 'Local Muxes' is visible in the top right corner. The taskbar at the bottom shows various icons and open applications.

Status	Card	Name	First Name	Title	Area Group	Company	Department	ID Number	Employ Number	Phone
1 Enabled	2 zCard 1			None	Area group 1		Department 0		zEmploy 1	
2 Enabled	1 zCard 2			None	Area group 1		Department 0		zEmploy 2	
12 Enabled	12 VAN DEVENTE...	JOHAN		Mr	Area group 12	JMSA	Warehouse	6712315016083	567	9 OC...
15 Enabled	15 RAMAKOPA...	ELIZABE...		Mrs	Area group 15	JMSA	Technical service	7307060545086	1174	19/...
24 Enabled	24 SCHMID JOLEEN	JOLEEN		Mrs	Area group 24	JMSA	Administration	4608230243186	604	13/06/91
29 Enabled	29 RASEALA CHO...			Mr	Area group 29	JMSA	Autocat Production	7705045638084	15107	28...
44 Enabled	44 VILJOEN SHARON	SHARON		Mrs	Area group 44	JMSA	Administration	5808270233001	758	01/12/96
46 Enabled	46 ROBERTS JEANNE	JEANNE		Mrs	Area group 46	JMSA	Quality	4610090097080	508	15/06/87
53 Enabled	53 VISSER SERENA	SERENA		Mrs	Area group 53	JMSA	Administration	6006100038000	704	02/7/95
61 Enabled	61 TSABALALA ...	HEZEKIEL		Mr	Area group 61	JMSA	Autocat Production	4902155533080	11	00/00/73
71 Enabled	71 MICHWANAZI ...	CASSIM		Mr	Area group 71	JMSA	Autocat Production	6407275310085	186	21/4/86
83 Enabled	83 THABANA OPSAY			None	Area group 83		Autocat Production	5304095456084	13	18/1/72
91 Enabled	91 MLANZI AKIM	AKIM		Mr	Area group 91	JMSA	Autocat Production	6712105359089	685	1/12/94
134 Enabled	134 FANTISI VUSI CHRIS	CHRIS VUSI		Mr	Area gro...	JMSA	Warehouse	7702155821089	47170	16...
160 Enabled	160 WRIGHT MELLANY	MELLANY		Mrs	zArea gro...	JMSA	Sales	6103200010003	766	27/10/97
179 Enabled	179 MATHOBELA ...	FRANK M...		Mr	zArea gro...	JMSA	Autocat Production	8110275515087	1313	01/...
184 Enabled	184 MKOKO ISAAC	ISAAC		Mr	zArea gro...	JMSA	Autocat Production	5812215740088	828	01/03/96
187 Enabled	187 PHUNGWAYO ...	GABRIEL ...		Mr	zArea gro...	JMSA	Autocat Production	7111085341087	823	01/07/98
197 Enabled	197 MASHININI DAVID	DAVID		Mr	zArea gro...	JMSA	Autocat Production	7310175457080	964	01/02/00
210 Enabled	210 MHLAMBI GABRIEL	GABRIEL		Mr	zArea gro...	JMSA	Autocat Production	6609075350084	820	31/08/95
220 Enabled	220 BUTHELEZI HENRY	HENDRY ...		Mr	zArea gro...	JMSA	Quality	6307145559089	741	1/9/96
228 Enabled	228 DE BRUYN BEL...	BELINDA		Mrs	zArea gro...	JMSA	Administration	7102210143084	783	01/09/97
241 Enabled	241 NGWENYA ELTON	ELTON		Mr	zArea gro...	JMSA	Autocat Production	4310275430089	23	23/02/97
252 Enabled	252 TYULLI VINCENT	THEMBIN...		Mr	zArea gro...	JMSA	Warehouse	6101025693086	987	22/09/97
257 Enabled	257 XABA HENRY	HENDRY		Mr	zArea gro...	JMSA	Autocat Production	6104105573087	156	30/01/84
264 Enabled	264 SIMELANE MPUMI	MPUMI		Mr	zArea gro...	JMSA	Autocat Production	7705260390080	1151	01/...
279 Enabled	279 MAGOAI FREDDY	FREDDY		Mr	zArea gro...	JMSA	Warehouse	6201025365089	179	00/00/87
282 Enabled	282 ENGELBRECHT...	ELSA		Mrs	zArea gro...	JMSA	Laboratory	5310240117000	626	27/01/86
292 Enabled	292 MAKHADO TH...	THOMAS ...		Mr	zArea gro...	GIBOS	Gibos	6104055990083	618	01/...
317 Enabled	317 LEIDIGKEIT ALEX	ALEXANDRA		Mrs	zArea gro...	JMSA	Technical service	69032000365087	788	17/11/97
320 Enabled	320 MKHUBENE LYDIA	LYDIA		Mr	zArea gro...	SUPERCARE	Long term contractors	5902060301084		
330 Enabled	330 MOKHELE NEKKY	NEKKY AGNES		Mrs	zArea gro...	JMSA	Sales	5705200829082	896	04/10/99
348 Enabled	348 MSIMANGO A...	AUBREY		Mr	zArea gro...	JMSA	Autocat Production	76050554084	1187	17/...

**Figure 18: Cards Admin**

Some information can be change in the list editors (see figure 19). For example department, status. This settings depends on how your card window is setup by your installer.



**Figure 19: List Editor**

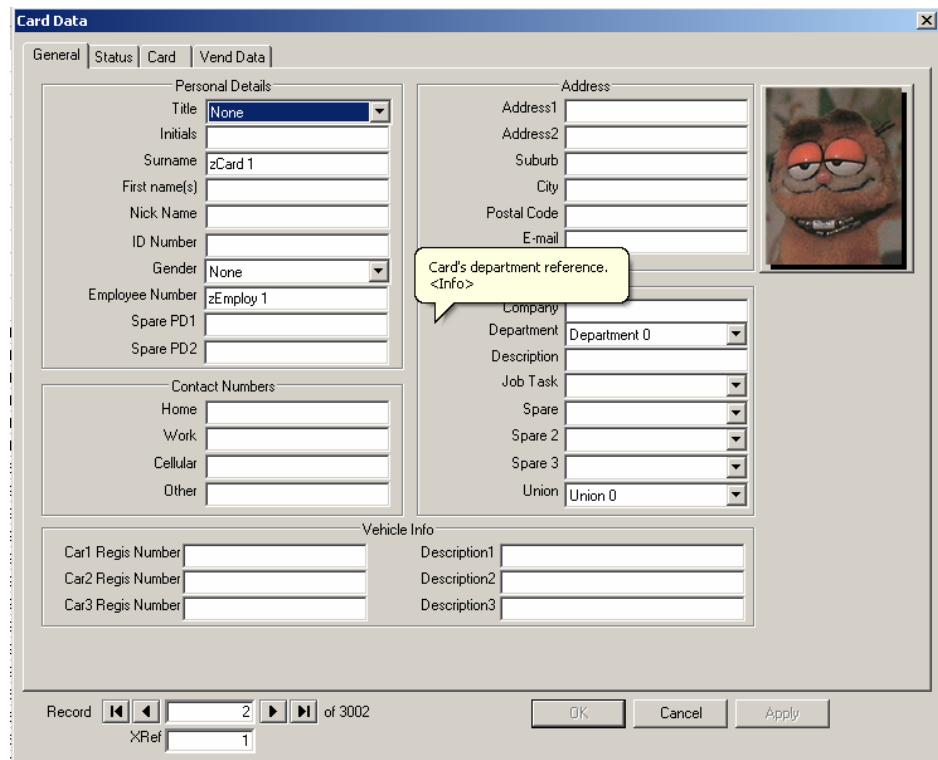
To get to all the properties of the card, right click on the record and select properties (see figure 20).

X...	Name	First Names	ID Number	Employ Number
1	van Huyssteen	Anne-Marie		zEmploy 001
2	zCard 002		Properties	zEmploy 002
3	zCard 003		Refresh	zEmploy 003
4	zCard 004			zEmploy 004
5	zCard 005			zEmploy 005
6	zCard 006			zEmploy 006
7	zCard 007			zEmploy 007
8	zCard 008			zEmploy 008
9	zCard 009			zEmploy 009
10	zCard 010			zEmploy 010
11	zCard 011			zEmploy 011
12	zCard 012			zEmploy 012

**Figure 20: Card Properties**

## 1. GENERAL PAGE

The **General page** contains general personal information regarding the cardholder and has no effect on the functioning of the system. The data is editable, and is not changed by the system when the card moves (see figure 21).



**Figure 21: Cards - General**

#### Personal Details for Card holder

- **Title:** Selected from a list.
- **Surname:** Holders surname. This field is often used to enter the surname and first name.
- **First Names:**
- **ID number:** ID number (or passport if no ID number).
- **Gender:** Selected from a list.
- **Employ number:** Company employment number. This is a unique number and cannot be duplicated. An error message will be give if it found a duplicate number. The second number will not be accepted.

#### Contact Numbers

- **Home:** Telephone numbers.
- **Work:** Telephone numbers.
- **Cell:** Telephone numbers.
- **Other:** Telephone numbers.

#### Address

- **Address 1:** Street or Apartment number and name.
- **Address 2:**
- **Suburb:** If applicable.
- **City:**
- **Postal code:**
- **Email:**

#### Business

- **Company:** Generally used for contractors or visitors.
- **Department:** Selected from a list.
- **Description:** Work description.

#### Vehicle info

- **Car registr 1,2,3:** Registrations of all vehicles that can be used to site, e.g. NVR664T.
- **Description 1,2,3:** Description of the vehicles, e.g. Grey BMW.

#### Other info

- **Citizenship:** Country of citizenship (optional).
- **Union affiliation:** Selects the trade union the cardholder is affiliated to (optional).

## 2. STATUS PAGE

The **Status page** contains Access control information of the card. The location of the card is not editable, however all other information can be changed via either a drop down list box or editable text field.

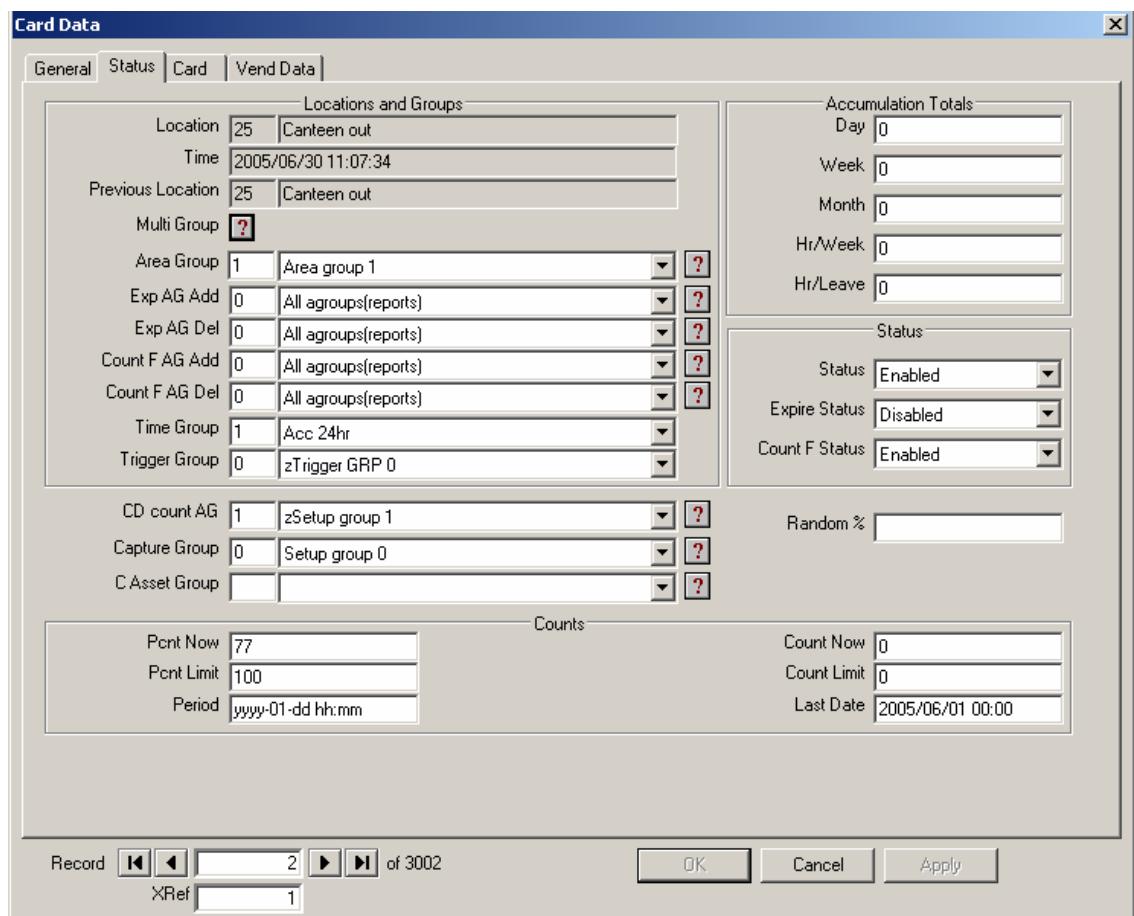


Figure 22: Card status

#### Locations and Groups

- **Location and Time:** The current location of the card and when it moved there (year-month-date, hh:min:sec).
- **Previous location:** The previous location of the card, i.e. the previous area zone it was in before the last time the card was used.
- **Area Group:** Area groups define to which area zones the cardholder may be granted access to. Many cards may be allocated to the same group (e.g. "Area group - managers" with access to all zones) or the card can have its own unique group.

- **Time Group:** TIME GROUP defines when a card may be granted access. One of 15 access time groups are selectable (with 8 time zones), e.g. "Time group 1 - managers" with 24 hr access.
- **Capture Group:** The card can be set to capture when entering specific areas. Set-up groups are set with the zones to which cards are captured and a capture group is set for the cards to be captured. Typically a group is set to capture at building exits, another at parking exit only.
- **Accumulation Data** - The time ACCUMULATION total for the card is not editable and is calculated by the system, and represents the totals since the last day-, week- and month-end.
- **Day:** Card total for the present day.
- **Week:** Card total for the present week.
- **Month:** Card total for the present month.
- **Hr/week:** Data used in reports – typically the minimum hours required per week.
- **Hr/leave:** Data used in reports – typically the hours leave used during the current week.
- **Status** – Each card is set with a status of Disabled, Enabled or Capture. When the card has expired, the expired status is used and when the cards count is full, the count full status is used. Typically an expired card becomes capture.
- **Counts** - Parameters in this section are used only in certain installations when counting of the card in to a specific area zone is required (e.g. in to a canteen) or in vending type applications All the parameters are editable, with the value and entries parameters being updated by the system as the card moves in to certain area zones.

## 2. CARD PAGE

The Card page contains card related Access information (see figure 23).

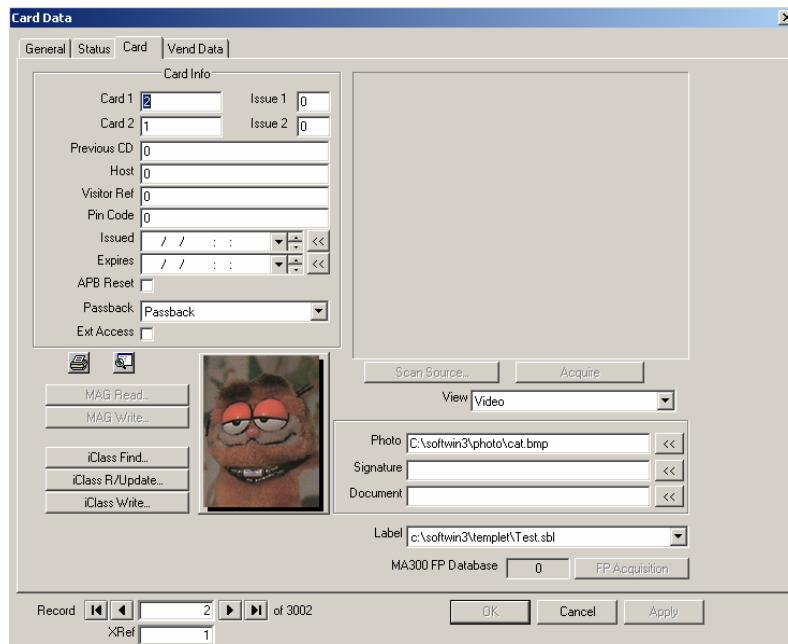


Figure 23: Card page

- **CARD Info** - Data in this section is editable and is not altered by the system.

- **Number 1, 2:** This number is the true number encoded in to, or on to the card or tag. In most installations, the number is equal to the card reference number. This number is only used for readers set with DB10, for other settings, the reference number is used as the card number. Readers are set to use cards 1 or 2 (e.g. MAG and PROX card). For DB10, the number of digits for number depends on the setting in the general set-up menu. For example when set to 5, 5 digits must be entered for number, with leading zeros to make up the 5 digits. The default set in the XLI files is 1, thus requiring no leading zeros.
- **Issue 1, 2:** Certain card types use issue numbers that typically follow the card number. The issue number can be read as part of the card and wrong issue cards are rejected. This requires a setting in set-up/general set-up/cards mask. The issue number can be set (also in cards mask menu) to auto increment when the card is programmed.
- **Previous:** This number indicates the previous card number the cardholder used and is only used for documentation purposes and does not affect the functioning of the system.
- **Host:** A card number can be linked to a host card, only being allowed access via a reader which gives access to the area (or linked area) in which the host is in. The linked number is the reference number of the host, not the card number. This option is also referred to as Follow me.
- **Visitor ref:** If the card is a visitor card, as entered by the visitor system, the last visitor reference (i.e. the visitor that last was allocated to use the card) is displayed. If a normal card, the reference is zero.
- **Pin code:** A pin number can be allocated to cards when pin pads are installed. Depending on the set-up of the Pin Pad and reader time groups, access is via either card or pin code or both. Cards set with a pin code of zero, gains access only by card, no pin is required. Should more than one cardholder have the same pin code and access is only by pin (no card is swiped), the system reports access to the holder of the pin code first found in the database (starting at card 1). When cards and pin codes are used, the correct card is reported. A 9 in the last digit of the code is reserved for duress report, i.e. when a cardholder changed the last digit to 9, a duress alarm is generated (access is granted if the card normally has access).
- **Issued:** This is the date and time the card was issued and serves as the enable time for the card. The card will not function before this date/time. The format is year-month-date hour:minute (e.g. 1986-12-30 11:50). Sets the issues to date/time of the PC and the expires time as defined in the expire mask in the General set-up menu
- **Expires:** The card expires on this date/time. The format is the same as above.
- **Expire Status:** The status of the card when expired, e.g. when the card is expired, it is a capture card, normally it is enabled.
- **APB Reset:** When checked, the card has a free APB movement, i.e. when attempting to gain access via an APB reader and the card has access but has an APB error, access will be granted.
- **Passback:** A card set as a passback card, overrides anti-passback, i.e. the card can be used for multi-access to the same area zone without the requirements to exit the zone (as is required for anti-passback). The required option is selected by clicking in the down arrow and clicking on the required option.
- **Photo Info –** Contains photo related data and is editable and is not altered by the system.
- **Photo:** A photo can be linked to the card by entering the file name (with path). Drawing can be created with photos linked to readers, i.e. the photo of the card presented to the specific reader is displayed (see SoftDraw). The photo is linked to the card by double clicking on the photo area, which opens a list box of photos in the photo database. Select the appropriate photo by scrolling the list. Photos are of any popular file types, e.g. .bmp, .jpg, etc. The photo file name can be edited or selected.

## HOW TO ADD A PHOTO

First of all the photo needs to be on the physical hard drive of the pc. If you know where to allocate the photo on the PC you need to go and browse for the photo (see figure 23). When photo is found click on the **Apply** button to accept the photo (see figure 23). The photo will be displayed.

## 10. SCS\_DRAW

SCS\_Draw enables the creating and display of drawings, with items on the drawing linked to readers, inputs, outputs, cameras, etc. SCS\_Draw is a separate program (application) and allows operator control via graphical displays and maps.

### 1. OPEN DRAWINGS



On the file menu, go to **Programs**. On the Programs menu, choose **SCS\_Draw**, to startup drawings (see figure 24).

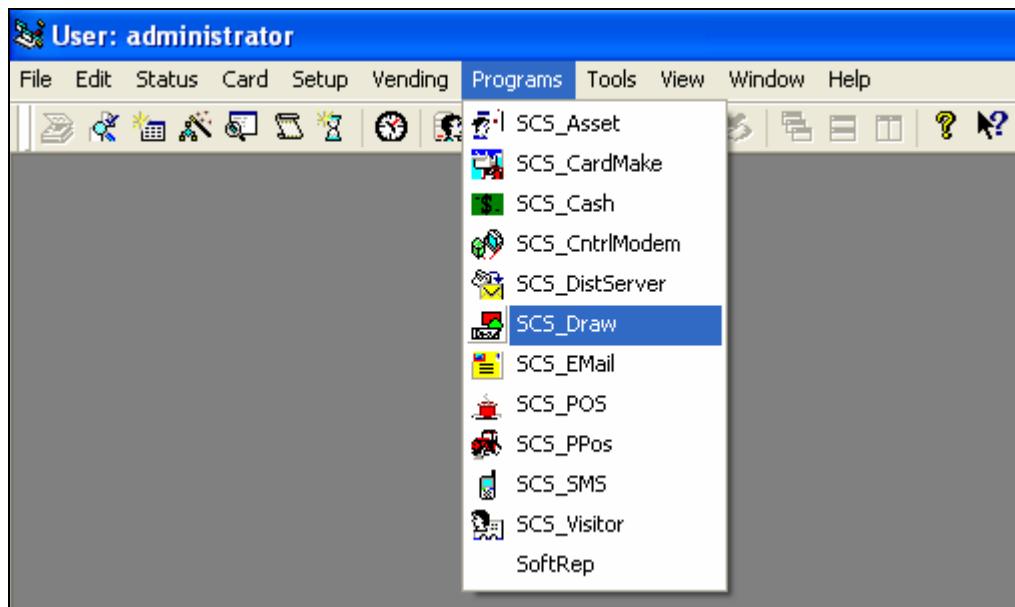


Figure 24: SCS\_Draw

### 2. OPERATE DRAWING

The operation of drawings is going to depend on how your installer has setup drawings, what has been added and what not.

The drawing described below is a default drawing that Softcon has shipped with the software (see figure 25).

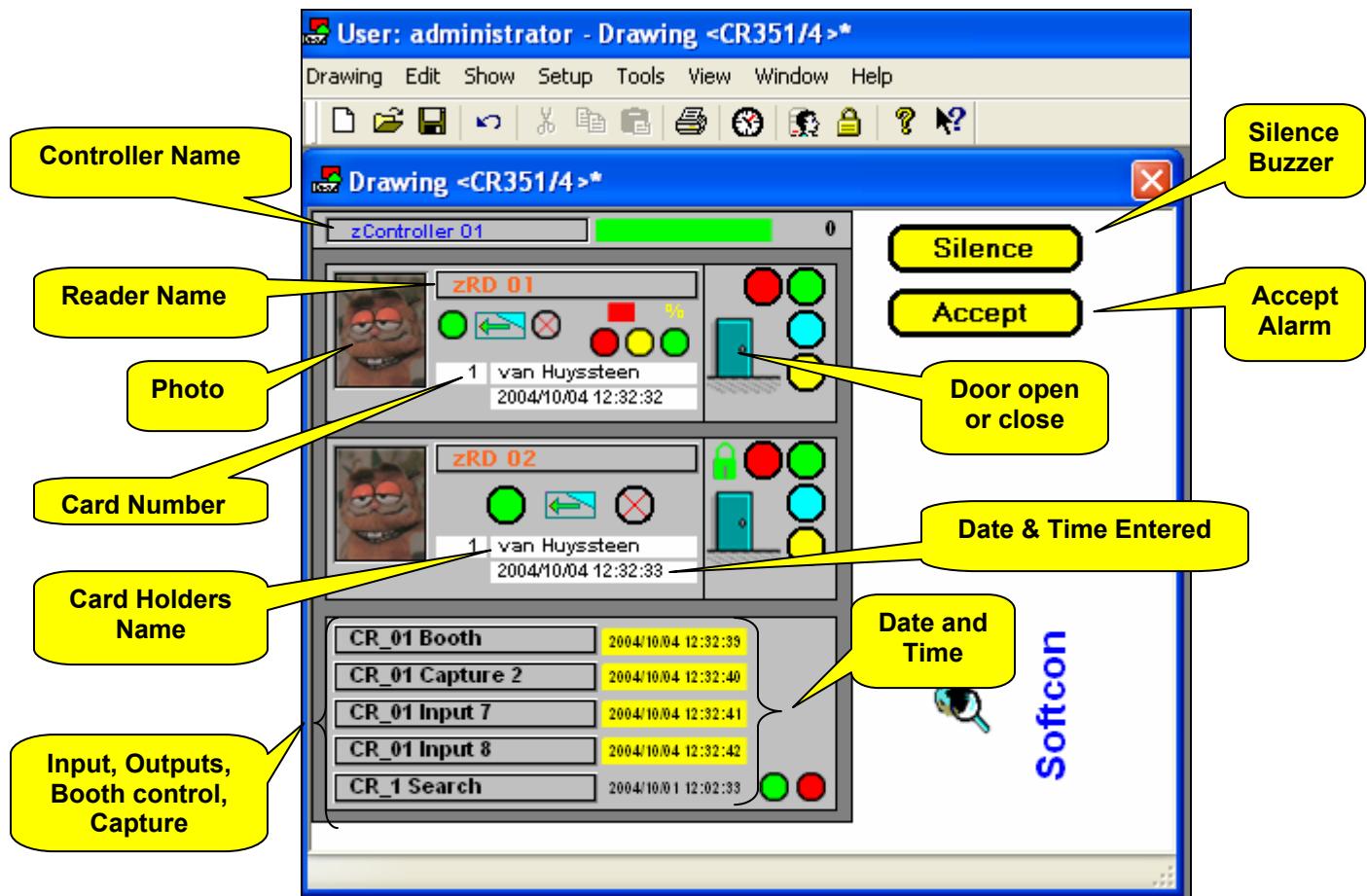


Figure 25: Drawings

The above drawing displays the following:

1. The name of the controller.
2. The name of the reader.
3. A photo of a person entered at a specific door.
4. The card number.
5. The person's name.
6. Date and time.
7. Booth, Capture, Input, Output, . . .

To Silence the Alarm, click on the **Silence** button (see figure 16).

To Accept the alarm, click on the **Accept** button (see figure 16).